

## What is TDS?

**Total Dissolved Solids (TDS)** are the total amount of inorganic elements, including minerals, salts or metals dissolved in water, other than the pure water molecules (H<sub>2</sub>O) and suspended solids. A TDS meter works by measuring the total amount of mobile charged ions dissolved in a given volume of water, expressed in total quantity as parts per million (ppm), or in weight as mg/liter. TDS is directly related to the purity of water and the quality of water purification systems. TDS affects everything that consumes, lives in, or uses water, whether organic or inorganic, for better or for worse. For people, a lower TDS level in drinking water is typically preferred.

The U.S. EPA's Secondary Regulations for drinking water advise a maximum contamination level of 500 ppm for TDS.

### *Useful links for more information*

More information on TDS:  
<http://www.tdsmeter.com/what-is>

RO Percent Rejection Calculator:  
<http://www.tdsmeter.com/what-is?id=0003>

DM-2 page:  
<http://www.tdsmeter.com/products/dm2.html>

**Reverse Osmosis (RO)** systems work by filtering the tap water and rejecting the waste water. You can determine your system's effectiveness by calculating the

### HOW TO CALCULATE PERCENT REJECTION

$((\text{Tap TDS} - \text{RO TDS}) \div (\text{Tap TDS})) \times 100 = \text{Percent Rejection}$

Example: Tap TDS = 352 ppm and RO TDS = 18 ppm. Percent rejection = 94.9%.

Contact the manufacturer of your system to determine minimum percent rejection levels and when to change the filter or membrane.

***Please contact the manufacturer of your water system for recommended TDS levels.***

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## Warranty

This product is warranted to the purchaser against material and workmanship for one (1) year from the date of purchase.

**What is covered:** Repair, parts and labor, or replacement at the Company's option. Transportation charges for repaired or new product to be returned to the purchaser.

**What is not covered:** Transportation charges for the defective product to be sent to the Company. Any consequential damages, incidental damages, or incidental expenses, including damages to property. This includes damages from abuse or improper maintenance such as tampering, wear and tear, water damage, or any other physical damage. This product is not waterproof and should not be fully submerged in water. Products with any evidence of such damage will not be repaired nor replaced.

**How to obtain warranty performance:** Include with the product, your name, address, phone number, description of problem, and proof of date of purchase and return to:

HM Digital, Inc.  
ATTN: Returns  
5819 Uplander Way  
Culver City, CA 90230  
U.S.A.

**Implied Warranties:** Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to five years from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. To the extent any provision of this warranty is prohibited by federal and state law and cannot be preempted, it shall not be applicable. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

**NOTE:** Warranties are product-specific. Third-party products and products deemed by HM Digital as "accessories" are not covered under warranty. Third-party products include, but are not limited to, batteries, fittings and adhesives.

[www.hmdigital.com](http://www.hmdigital.com)  
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Designed in USA and Korea  
Made in China

An ISO-9001 Certified Company

# COMMERCIAL DUAL INLINE TDS MONITOR

model DM-2

## USER'S GUIDE



Measure the TDS levels of two different water lines, such as the tap water and filtered water, at any time.

The DM-2 is an ideal monitor to know if a filter cartridge, resin cartridge or membrane is functioning effectively. Install the DM-2 so you'll always know how a water filtration or purification system is performing.

### PARTS

DM-2: Base Unit (LCD Display)  
2 x 1/4" T-fittings (standard)  
2 x AA Batteries (pre-installed)  
2 x SP-3 Shielded Sensors (connected)

## SPECIFICATIONS

**TDS Range:** 0-9990 ppm

**Resolution:** 0-999: 1 ppm

1000-9990: 10 ppm (indicated by a blinking 'x10' icon - multiply the reading by 10)

**Accuracy:** +/-2% (of the reading)

**Conversion Factor:** NaCl (avg. of 0.5)

**Factory Calibration:** 342 ppm NaCl (digital calibration)

**Sensor Cable Length:** 46" (116.8 cm) (including sensor)

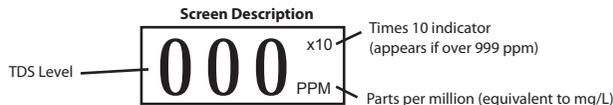
**Power Source:** 2 x AA batteries

**Auto Shut-Off:** After 3 minutes

**Battery Life:** Approximately 2 years

**Base Unit Dimensions:** 4.6 x 2.6 x 0.7 in (11.6 x 6.8 x 1.8 cm)

**Base Unit Weight:** 7.9 oz (224.3 g) (including batteries)



## CARE AND MAINTENANCE

Very little care is necessary for your DM-2.

- Never touch the sensor pins, as skin oils may adversely affect the TDS measurement.
- To clean the sensor pins, clean with rubbing alcohol and let air dry.
- Avoid removing the fittings, as doing this often may strip the plastic off the sensor and potentially cause a leak.
- If you notice the readings are off from what they should be, replace the batteries or re-calibrate.

→ **Avoid removing the fittings from the sensors. Excessive removal and insertion of the fittings could ultimately scratch the sensor and potentially cause leakage.**

## Frequently Asked Questions (FAQs)

1. What should the TDS readings be?  
→ For drinking water and filter performance, the lower the TDS level, the better. There is never a "right" or "wrong" number. For filter performance, calculate the percent rejection to determine performance levels. Contact the manufacturer of your filter system for recommended levels.
2. My TDS levels fluctuate. Is this normal?  
→ Yes. Slight fluctuations are normal from day-to-day. A variety of factors affect the reading.
3. Does the DM-2 have an alarm or programmable set point?  
→ No. You will need to view the readings. Models QC-1, PM-1, FM-2 and others have alarms.
4. How will I know when the batteries need to be replaced?  
→ A low battery indicator, "bat" will appear on the display for 3 seconds when the unit is turned on.
5. Can I use the DM-2 to monitor a water softener?  
→ No. Water softeners do not remove TDS. Models FM-1 or FM-2 are suggested for softeners.
6. Where can I get more information on water quality?  
→ Visit [www.hmdigital.com](http://www.hmdigital.com)

## INSTRUCTIONS

The DM-2 can be configured in a variety of ways, depending upon your needs. Typically, the IN line (line 1) is connected to the source (tap) water, and the OUT line (line 2) is connected to the product (filtered) water. The DM-2 can also be configured with multiple systems, such as an RO/DI combination, as well as with HM Digital's Single Inline TDS Monitor (model SM-1).

### Installation

To install the DM-2 to a water purification or filtration system:

1. Insert the white sensors fully into the bottom of the T-fittings.
2. Orient the sensor pins so that they are perpendicular to the direction of the T. The water should flow over both pins equally. (You should be able to see both pins of you look through the fitting.) See illustration #1 below.
3. Disconnect the water source.
4. Snip the source (tap) water tube at a point between the source and the filter. Insert both ends of the tube into the top of the IN line sensor's T-fitting. See illustration #2.
5. Snip the product (filtered) water tube at a point between the filter and a dispenser. Insert both ends of the tube into the top of the OUT line sensor's T-fitting. See illustration #2.
6. The DM-2 monitor can be attached anywhere on or near the water system using the mounting bracket (which can be secured by screws or the adhesive tape).
7. Reconnect the water source. Your monitor is now ready for use.

**NOTE:** Consult a professional plumber for specific bracket or connection questions.

Illustration #1  
To insert the sensor into the fitting.

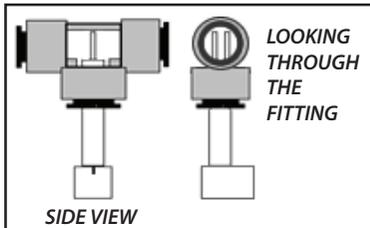
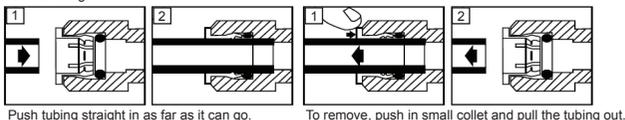


Illustration #2  
To insert the tubing into the fitting.



### Changing the Batteries

If the batteries are low, when the unit is turned on, you will see **BAE** (bat) for three seconds.

1. To replace the batteries, unscrew the four metal screws on the rear of the unit and remove the back panel.
2. Remove the batteries.
3. Replace both batteries with two fresh AA batteries. Ensure the polarity is correct.
4. Close the back panel and replace the screws. You will not need to recalibrate.

## Usage

1. Press the "POWER" button.
2. To display the TDS level of the feed (tap) water, press the IN button. To display the TDS level of the product (filtered) water, press the OUT button.
3. The displayed TDS will be most accurate after approximately 10 seconds.
4. Determining filter effectiveness depends on your particular system. For an RO system, for example, compare the IN water TDS levels with the OUT water TDS.
5. If the "x10" icon appears, then the TDS level is above 999 ppm. Therefore, multiply the reading by 10. For example, if the display shows 143 ppm **with** the 'x10' icon, the actual TDS level is 1430 ppm. (If the 'x10' icon does not appear, the reading on the display is the actual TDS level.)
6. Turn off the unit. (It will automatically shut off after 3 minutes to conserve battery power).

## Calibration

Your monitor was factory calibrated to 342 ppm (NaCl). This level is suitable for most tap water/filtered water applications, so it is ready to use out of the box. However, you may need to re-calibrate based on your needs, as well as from time-to-time to ensure best results. To calibrate:

1. Obtain a certified calibration solution that is correct for your needs. The calibration solution should be NaCl (sodium chloride). HM Digital's 342 ppm NaCl solution is recommended.
2. Disconnect both T-fittings from their tubes. Do not remove the sensor from the T. Ensure the orientation of the sensor to the fitting is correct, as in illustration #1. Shake any water out.
3. For better accuracy, calibrate to a flowing solution. If this is not possible, you can calibrate to a still solution. (If calibrating to a still (not flowing) solution, calibrate to 3% above the level of the calibration solution. This will accommodate for the lack of flowing water, which the monitor is programmed for. For example, if the calibration solution is 342 ppm, calibrate to 352 ppm.)
4. Turn on the monitor and place each T-fitting (with the sensors in them) into the calibration solution. You will get a reading. Ensure the fitting is **completely filled** with solution and there are **no air bubbles**. **This step is critical for proper calibration.** If the reading is correct, stop here.
5. If the reading on the monitor (for either line) does not match the solution, select the line you wish to calibrate (they are calibrated separately) by clicking IN or OUT.
6. Press and hold the IN or OUT button (the side you want to calibrate) for 2 seconds. "CAL" will flash on the screen and the corresponding green light will blink.
7. Press the up button (IN) or the down button (OUT) to adjust the reading until it matches the value of your calibration solution. Hold for rapid advancement. *Do not move the sensor!*
8. Once the reading is correct, press the POWER button once. Wait until "End" appears. This sensor is now calibrated and will revert to the measurement reading. Each sensor needs to be calibrated separately.

→ To cancel calibration, press POWER twice.

## TROUBLESHOOTING

Issue	Potential Solution(s)
E.C.C display (error)	1. The sensor cable is unplugged. Open the back panel and connect the cable securely.
00C display (out of range)	1. The water is out of the monitor's TDS range.
Incorrect readings	1. Re-calibrate the monitor. 2. Change the batteries.
BAE display (low batteries)	1. Change the batteries.
The "OUT" reading is higher than the "IN" reading	1. Check your connections. The sensors may be reversed.